



DIGITAL ACCESS

Parents' Frequently Asked Questions

Parent Portal | Superkids Online Fun

Question	Answer
<p>How do I change my Parent Portal log-in password or e-mail address?</p>	<p>Follow these steps:</p> <ul style="list-style-type: none"> • Log in to the Parent Portal at https://teachers.rowlandreading.org. • Select My Profile in the sidebar. • Enter your new information and click/tap the 'Update' button. <p>You should be able to use your new log-in information immediately. If you have problems logging in after updating your e-mail address or password, contact your child's teacher.</p>
<p>When does my Parent Portal account expire?</p>	<p>Your account will expire at the beginning of the next school year. You will have access to the Parent Portal and Superkids Online Fun all summer long.</p>
<p>If I have children in more than one <i>Superkids</i> class, do I need more than one Parent Portal account?</p>	<p>No. If you have children in more than one <i>Superkids</i> class, you may view multiple classrooms through one parent account. The content that you see in some sections of the portal will apply to only one classroom.</p> <p>You will receive an e-mail message from <i>The Superkids Reading Program</i> to let you know when an additional child has been added to your account. The next time you log in, you will be prompted to select the class you would like to view.</p> <p>If you are already logged in and would like to switch to another class, click the 'Change Student' link in the sidebar and select 'Visit This Classroom' under the classroom you would like to view.</p>
<p>What is Superkids Online Fun?</p>	<p>Children in classrooms that have access to Superkids Online Fun can visit this online space to play games and read texts at school or home. The rich, interactive, and fun content engages children while supporting and strengthening the reading skills taught in class.</p> <p>The activities your child sees in Superkids Online Fun will depend on the materials in use in your child's classroom. If you aren't sure which activities are available for your child's class, contact your child's teacher.</p>

Question	Answer
<p>How does my child access Superkids Online Fun?</p>	<p>Superkids Online Fun can be launched from a desktop, laptop, Chromebook, iPad, or Android tablet that is connected to the Internet.</p> <p>Follow these steps from a computer, laptop, or Chromebook:</p> <ul style="list-style-type: none"> • Log in to the Parent Portal. • Under the Superkids Online Fun logo in the sidebar, click the green button for the type of device you are using. • Click the green ‘for desktop / laptop and Chromebook’ button to launch Superkids Online Fun and begin playing. <p>Note: The Superkids Online Fun logo will not appear in the sidebar unless activities are available for students in your child’s class.</p> <p>Follow these steps from an iPad or Android tablet:</p> <ul style="list-style-type: none"> • If you haven’t already, install the free Superkids Online Fun app on your tablet. Search for “Superkids Online Fun” in the Apple App Store or the Google Play store to get the app. • After installing the app, log in using your Parent Portal account credentials before your child can play. <div style="display: flex; justify-content: center; gap: 20px;">   </div> <p>Note: the app isn’t compatible with smartphones. For the best experience on an iPad or Android tablet, use no smaller than a 10-inch device. Superkids Online Fun isn’t playable through a browser on iPad or Android devices.</p>
<p>What are the technical requirements for Superkids Online Fun?</p>	<p>Read the full technical requirements here:</p> <ul style="list-style-type: none"> • Superkids Online Fun Technical Requirements
<p>Is phone support available?</p>	<p>No. If you are having difficulty with the Parent Portal or Superkids Online Fun, please contact your child’s teacher.</p>